



## USER MANUAL

# Rollator Support

### **Strong and functional rollator designed for the bariatric user.**

Rollator Support is intended for users weighing up to 200 kg.

The rollator can be used outdoors and indoors in institutions, care centers, and in private homes. Rollator Support comes in two sizes, 61 cm and 71 cm.



Scan or click the QR code and find the product on the Danish AssistData.



Cobi Rehab and Cobi Rehab's suppliers comply with UN conventions on child and forced labor and ILO 029, C132 and C182.

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# 1. Safety


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## CAUTION

Do not use Rollator Support without prior thorough instruction by trained staff or by persons who have received instructions in the use of the rollator. Improper operation may cause injury to the user.

If Rollator Support is used for persons weighing more than the maximum user weight, the risk of damaging Rollator Support increases.

Carefully study these instructions before using the Rollator Support. Pay attention to Safety Instructions indicated by a warning triangle .

Cobi Rehab accepts no responsibility for damage caused to the product nor for personal injury caused by improper installation, assembly or use of Rollator Support.

Contact Cobi Rehab immediately in the case of damaged or missing parts. Never use your own spare parts.



## SAFETY INSTRUCTIONS

Always lock the rollator before sitting down.

Never use the rollator on stairs and escalators.

Never use the rollator as a wheelchair.

Never use the rollator to transport large items. Only items that fit in the basket.

Never use the rollator on surfaces that slope by more than 3,5 degrees.

Never use the rollator on soft and uneven surfaces.










Always remember to tighten the hand nuts for height adjustment.












Keep both feet on the ground while using the rollator as resting chair. This prevents the rollator from tipping backwards if the user leans against the backrest.

Rollator Support can tip over, sustain damage, or break if used by a user weighing more than 200 kg.

The surface temperature of the Rollator Support can increase or decrease when exposed to external sources of heat or cold.

## 2. Symbols

The following symbols are used in this user manual and/or on the product label.	
	Caution!
	Declaration of conformity, Medical Device Regulation, EU 2017/745
	Ingres Protection Ratings Guide.
	Cobi Catalogue number
	Serial number
	Date of manufacture
	Manufacturer
	Medical device
	Body weight
CE-Label on the product is located on the bottom frame. See example of label below.	

	Cobi Rehab ApS Fuglebækvej 1D DK-2770 Kastrup Tel.: +45 70252522			
	XXL-Rehab Rollator Support 0173-050-000			200 KG
	2000741		MADE IN TAIWAN	
	2020			

## 3. General comments

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This user manual contains important information about the use of Rollator Support and the target group for the rollator. It also includes a wide range of specifications on Rollator Support.

The most recent version of this user manual can be found on our website. Check if the version you are reading now is the most recent.

If you need a user manual that is written in a larger font size, the manual is available in PDF format at [cobirehab.com](https://www.cobirehab.com), which can be scaled up to the required font size.

You can always contact Cobi Rehab on + 45 7025 2522 or [cobi@cobi.dk](mailto:cobi@cobi.dk) if you want more information about Rollator Support.

Cobi Rehab reserves the right to change the product specifications without providing prior notice.

The UDI number of the rollator appears on the label, which is located on the side of the frame.

Product safety notices and product recalls can be viewed on the website.

<https://www.cobirehab.com/kunde-hos-cobi/vigtig-produktinformation/>

## 4. Using Rollator Support

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Rollator Support should only be used by the independent user, who are physically and mentally able to use the rollator safely (e.g., to walk, steer, brake).

Rollator Support is intended for users weighing up to 200 kg. The rollator is designed for use outside and inside, in institutions, care centers and private homes.

**⚠** Rollator Support can tip over, sustain damage, or break if used by a user weighing more than 200 kg.

Always consult a therapist before assigning a Rollator Support to a user.

### 4.1 More use

Rollator Support is available in two sizes, 61cm and 71 cm which refers to the distance between the handles. Both models have a seat width of 51cm, seat height of 51cm and a seat depth of 37 cm.

The total width of Rollator Support is 13 cm more than the distance between the handles. Be aware of the model with a width of 84 cm can have difficulties going through certain doorways.

#### How to choose the right size

Which size of Rollator Support depends on the body shape of the user. For users with a lot of fullness around the pelvis and thighs, we recommend a size 71 cm.

Always measure user standing. For example, place a book or similar on the side of the user's

The height adjustable forearm supports assist the user to drive the rollator forwards in an upright position and at the same time relieve the wrists.

Rollator Support can be used as a resting chair when the brakes are locked.

**⚠** Never use the rollator on soft and uneven surfaces.

#### Contraindications

The user of Rollator Support must have physical and cognitive resources to control and operate the rollator in a safe manner.

body where the user is widest. Then measure the distance between the two books.

Contact Cobi Rehab at [cobi@cobi.dk](mailto:cobi@cobi.dk) for guidance and instructions on how to choose the right size.

#### To walk the Rollator Support

1. Place hands on the handles. Release the brakes.
2. Step forward gently, one foot at a time.
3. Make sure the surface is smooth, so it is easier to walk. Pay attention to obstacles.
4. Use the brake levers to stop.

**⚠** Never use the rollator on surfaces that slope by more than 3,5 degrees.

## 5. Assembling the rollator

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In addition to the rollator, the shipped box also contains two handles (connected to the rollator by cables), two bars with underarm support, a basket, and a safety backrest.

1. Unfold the rollator.
2. Remove the screws for height adjustment from the handlebar.
3. Attach the bars with the underarm support to the rollator.
4. Mount the handles to the underarm support.
5. Mount the back on the front of the rollator by pulling upwards on the knobs on the left and right sides, respectively.


Notice that the knob can be locked to make it easier to mount the back. This is done by pulling the knob upwards and turning it a quarter turn.

Remember to loosen the knob again to fasten the safety back rest.

6. Mount the basket in the front by placing the two hooks on the upper tube below the seat. Place the notch on the bottom of the basket on top of the bottom tube.
7. Adjust the height of the handles to suit the user.
8. Adjust the brakes.

 Do not use the rollator without the safety backrest.

The safety backrest ensure that the weight is not positioned too far forward. If the weight is positioned too far forward, the rollator may tip.

 Do not lay or put extra cushions on the upholstered seat when in use.

## 6. Adjustment

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### Adjusting the height of the underarm support

1. Loosen the knob for height adjustment. Push the screw, so the bars can move freely up and down.
2. Push the underarm support up or down until the required height has been found. Reinsert the screw and the knob again.
3. Tighten.

Ensure left and right underarm support are level to avoid instability problems.

### How to fold the rollator?

1. Grab the front of the seat (the side closest to user) with one hand. Hold one of the handles with the other hand.
2. Lift the seat.
3. The rollator now folds.

To minimize the size of an already folded rollator, remove the back and basket.

### Adjustment of the brakes

The rollator brakes is used in two ways.

Brief stops:

Squeeze each brake handles upwards.

Longer stops:

Push both brake-handles downwards, so they lock in a “down” position. The handles stay in this position until they are actively released.

### Brake inspection

The brakes are properly set on delivery.

Brake operation, and parking brake should be checked before every use.

If the parking brake cannot lock or if the brakes are not working correctly, contact Cobi Rehab immediately.

## 6.1 Transportation in motor vehicle

Rollator Support can be transported from one place to another. Fold the rollator as described below.

1. Grab the front of the seat (the side closest to user) with one hand. Hold one of the handles with the other hand.

2. Lift the seat. The Rollator now folds.

To minimize the size of an already folded rollator, remove the back and basket.

**⚠** Rollator Support cannot be used as a seat in a motor vehicle.

## 6.2 Storage (incl. long-term storage)

The Rollator Support should be stored in the dark and covered with a sheet or other cover.

The Rollator Support should be stored at temperatures between -10°- 50°C.

Check regularly that the rollator has not become wet or damaged during storage.

# 7. Rollator King

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Rollator King is in the construction like Rollator Support. However, Rollator King has handles instead of underarm supports. User weight 325 kg.

If the user instead needs a Rollator King, the underarm supports can be removed from Rollator Support and replaced with handles.

Contact Cobi Rehab for more information on mounting of handles.

See "Accessories"-section for handles item number.



## 8. Cleaning and maintenance

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### 8.1 Cleaning and disinfection

Frame, seat, handles, and safety backrest can be cleaned with water and a household detergent.

#### **Disinfection**

Frame, seat, handles, and safety backrest can be disinfected with ethanol 70-85% or a chlorine product 1000-1200 ppm.

⚠ The upholstered seat and the back rest must be replaced or thoroughly disinfected when Rollator Support is transferred to a new user.

This is done to avoid cross-contamination and infections.

Local cleaning and disinfection procedures must always be followed.

The seat and back holder can be replaced when switching to a new user.

### 8.2 Maintenance

Check bolts and nuts every three months. Retighten them if needed.

Contact Cobi Rehab for further guidelines on cleaning and maintenance.

⚠ Non-compliance with the bolt inspection guidelines can lead to malfunction.

## 9. Disposal

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Products that can no longer be used are to be disposed of in a sustainable way. Please contact the relevant authorities for information on proper disposal.

#### **Recycling**

Parts of the rollator can be reused. Contact Cobi Rehab for more information.



# 10. Warranty

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When delivered, Rollator Support is free from defects. Should, contrary to all inspections, there be any defects or damage to the Rollator Support, please contact Cobi Rehab immediately.

Rollator Support is covered by a 1-year warranty from the date of purchase. The invoice serves as warranty certificate.

The warranty does not apply to:

- products whose serial number, batch number etc. have been removed or considerably damaged
- products that have been repaired by unauthorized staff
- normal wear and tear, for example cleaning, adjustment, lubrication and update of equipment or parts.

## 10.1 Unintended incident

Report any incidents related to the use of Rollator Support to Cobi Rehab.

## 10.2 After expiry of expected service life

After the expected service life, it is important that an overall assessment of the product is made before continued use.

After the expected service life, Cobi Rehab cannot guarantee the suitability and safety of the product, as Cobi Rehab has no control over how the product is used and wear and tear.


The overall assessment of the product must be carried out by qualified professionals, and as a

The warranty is void if Cobi Rehab assesses that Rollator Support has been used for purposes other than its intended use, for example, if its weight capacity is exceeded.

In case of incorrect use, both service and spare parts will be invoiced.

The warranty described above is the only valid warranty.

Cobi Rehab may not be held liable for damages of any kind.

 Lack of maintenance can damage the product, shorten the life, or affect the performance of Rollator Support.

minimum, consideration must be given to how the product has been used, the condition of the product and its components.

Cobi Rehab can always make such an assessment.

# 11. Specifications

<b>Model 61 cm og 71 cm</b>	
Maximum user weight	200 kg
Total length	850 mm
Total width	740/840 mm
Width between handles	610/710 mm
Height adjustable in 2.5 cm intervals	100 - 130 mm
Seat width	510 mm
Seat depth	370 mm
Seat opening	610/710 mm
Seat height	510 mm
Weight	17 kg
Weight capacity in basket	5 kg
Foldable	Yes
Massive wheel	Yes
Frame	Steel/SAE4130
Frame and seat	Flame retardant
Seat and back	Polyurethane
Wheel	8" massive
Expected product life	7 years
ISO classification	ISO 12 06 06 - 11
Risk class	I
Basic UDI	5740000100007N8
The surface temperature of the Rollator Support can increase or decrease when exposed to external sources of heat or cold.	

## 12. Ordering

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<b>Model</b>	<b>Seat opening</b>	<b>Total width</b>	<b>Item number</b>
Rollator Support 61, incl. basket	610 mm	740 mm	0173-050-000
Rollator Support 71, incl. basket	710 mm	840 mm	0173-071-000

## 13. Accessories

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<b>Accessories</b>	<b>Item number</b>
Rollator Support Kit/King	0170-999-010
Handlebar with grip, left	0170-999-010L
Handlebar with grip, right	0170-999-010L



**COBI REHAB<sup>®</sup>**  
The Positioning Company

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